



Terms & Conditions

1. **HSBC x Manila Hotel Dining Offers 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum Visa Rebate. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **April 15, 2024 to December 30, 2024** ("Promo Period"). Blackout dates apply: May 12, June 16, December 24 and 25, 2024.
4. Cardholders can get following discounts at below dining merchants in Manila Hotel ("Offers") during the Promo Period.

Merchant	Offers	# of Availers
Cafe Ilang-Ilang	35% OFF on lunch and dinner buffet	Minimum of 6 pax and maximum of 10 pax per card per meal period
The Champagne Room	35% OFF on Degustation Menu	Minimum of 4 persons & maximum of 10 persons per card per meal period.
Red Jade	25% OFF on Chef's Recommendation	Minimum of 4 set menu and maximum of 10 set menu per table

5. Offers are valid for dine-in transaction only.
6. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
7. The discount will only apply to the total bill exclusive of VAT, service charges, and other applicable charges unless specified otherwise.
8. Prior reservation is required to avail of the Offer. Please call (02) 8527 0011 or email restaurantsvn@themanilahotel.com to reserve.
9. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
10. The Offer is non-transferable.
11. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
12. The Offer cannot be exchanged for cash or other products.

13. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Manila Hotel shall be settled directly between the Cardholder and Manila Hotel.
14. The Promo is bound by the terms and conditions stipulated by HSBC and Manila Hotel.
15. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
16. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 190922, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: consumeraffairs@bsp.gov.ph; Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only)